



Manage your return shipments with GLS!

GLS WEBMAIL

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ReturnService is aimed at all those who sell online and need to manage their returns quickly and easily.

How does the service work?

- Request authorisation
- Indicate where you want the returned goods to be sent back to
- Create outward shipments as you have always done

When the recipient of a shipment requests the return of goods, you can book the pick-up or have your customer access a dedicated web page where he can book a pick-up with GLS. The recipient can also choose the drop-off option and take the goods

to one of the GLS Depots or GLS Shops throughout the country.

What are the advantages?

- No need to include a label in the outbound shipment to manage the return
- Notifications to the recipient regarding the pick-up or drop-off reservation and the return shipment
- Delivery of the returned goods to the chosen address
- Possibility of making your recipient autonomous in the management of returns
- Traceability of the return on the GLS website

Managing returns has never been easier!

gls-group.com/it

[List of GLS Depot and Shops](#)

We deliver!

